



# ANNUAL REPORT 2020

**Diakonie**   
**Katastrophenhilfe**

We are **the humanitarian assistance agency of the Protestant Churches** in Germany with headquarters in Berlin.

In 2020 we were active in **40 Countries** in Africa, Asia, America and Europe.

In **169 Projects** we provided emergency relief, supported people with reconstruction and carried out disaster risk reduction.

For this we spent **37 million euros**

About **130 Employees** work at our **14 Locations** around the world

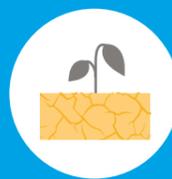
## Worldwide assistance in the event of



Conflict



Displacement



Drought



Earthquakes



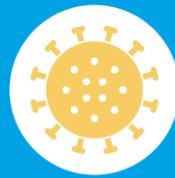
Storms



Flooding



Tsunamis



Epidemics

Dear friends of Diakonie Katastrophenhilfe,



This is my first opportunity to greet you through our annual report: my name is Dagmar Pruin, I am a Protestant Church minister and, since March 2021, have been leading Diakonie Katastrophenhilfe as its new president. Every day since then, I have experienced the huge commitment and dedicated passion demonstrated by the staff and partner organisations in their support of people in need around the world. Our 2020 annual report clearly illustrates just how difficult last year was. The Corona pandemic held the world tightly in its grip, and continues to do so. Many millions became infected with Covid-19. Too many died as a result. National self-interest has flourished during the pandemic. Corona may have been the overriding topic among the German public for months on end but, all too often, little consideration was given to how hard the virus has been impacting on countries lacking adequate testing and treatment opportunities. Many countries in Africa, Latin America and Asia had no alternative to imposing stringent lockdowns to protect their citizens. As a consequence, millions lost their jobs, their livelihoods and had to go hungry. Now, when it comes to vaccinations, the world community appears to be repeating this oversight and is again "forgetting" the poor countries.

The globally rampant pandemic pushed other devastating disasters in the past year into the background: a plague of locusts descended on East Africa, destroying crops and food reserves. While such life-threatening events as droughts, storms, floods and wars were an everyday reality for millions of people. When 2,750 metric tons of ammonium nitrate exploded in the port of Beirut in August 2020 and over 300,000 people lost their homes, Diakonie Katastrophenhilfe, within a few hours, initiated emergency relief measures: Our experienced local partners immediately cared for the survivors, distributed food and offered a measure of hope to the stricken population. Co-operation with our local partners, combined with their energy and know-how are the mainstay of our support assistance: they know best how to provide effective support. And they are already there, on the ground, before a disaster or crisis occurs or escalates. Thanks to our global partners, we were also able to respond to the Corona pandemic in a matter of days and add Covid-19 components to our aid projects.

One thing is brought home to me strikingly every day in my new post: humanitarian aid can only be effective when all the different components fit together like clockwork. We receive support for our work from the German Federal Government, the European Union and many co-operation partners. For this, we are most grateful. Yet, for our humanitarian aid to be really effective on a day-to-day basis, we need our staff – both in Germany and in countries around the world. And, above all, we need you. Yes, especially you – dear regional churches and free churches, dear parish communities and dear donors.

We thank you for your loyalty in this challenging time – also on behalf of our partners and above all the millions of people in need, whom we were able to help together.

Stay safe, stay healthy

Dagmar Pruin  
President of Diakonie Katastrophenhilfe

# Humanitarian aid in times of pandemic

When the first news of an epidemic in China was made public in early 2020 no one really had any idea of the scale and destructive power of the catastrophe that was descending on the world. For Diakonie Katastrophenhilfe and its partners around the world, the enormity of the challenge posed by the pandemic was only gradually becoming apparent.

Diakonie Katastrophenhilfe is an organisation that uses the broad spectrum of know-how and instruments at its disposal to intervene without delay in emergency situations and provide humanitarian aid. These crises are usually clearly restricted to a particular time and place. However, the Covid-19 catastrophe had a worldwide impact in 2020. Across all areas of life. And with no end in sight. The health systems in many of the countries, in which Diakonie Katastrophenhilfe is active, are inadequately equipped: with not enough staff, hospital beds, protective equipment, medicines and oxygen bottles. These countries often had no alternative to imposing a hard lockdown to protect their populations against the virus. Yet, in many places, lockdown has led to a widespread loss of income and large numbers of people becoming quickly dependent on external support in order to survive.

Access to food, electricity and water became increasingly difficult. Jordan, for example, introduced a temporary ban on anyone leaving their home or going to the office. Night curfews were introduced in Kenya because of fears that shops and supermarkets would be looted. Such measures have an impact on all areas of life and also on the projects of Diakonie Katastrophenhilfe. Poverty and destitution are spreading - people are in urgent need of help.

From one day to the next, the repercussions of the pandemic forced Diakonie Katastrophenhilfe to change its working approach. For staff working for the aid agency and its partner organisations throughout the world -

whether they were in Nairobi, Islamabad, Amman or Berlin, this initially meant switching their work to home office and their lives to lockdown conditions. The marked differences between life in an industrialised country and the struggle to survive in a conflict or disaster area became quickly apparent. While our staff in Berlin were immediately able to work from home, the basic conditions at our overseas locations were significantly worse. In particular, local staff do not always have access to computers or the internet at home.

In an effort to support the local population, Diakonie Katastrophenhilfe rescheduled many of its projects and reallocated funds for Covid-19 measures. Some projects received increased funding, while, in others, more money had to be spent on masks and disinfectant to enable the project to continue. Immediately af-

ter the devastating explosion at the Port of Beirut in August, hygiene and Covid-19 prevention kits were distributed alongside the provision of hot meals.

Up to the present day, keeping the regular, ongoing projects up and running remains a challenge. Communication with partners is more difficult and, in some places, project visits are still not possible. But through the enormous commitment of Diakonie Katastrophenhilfe staff and partners around the world, the projects were able to continue. In this second year of the pandemic, Diakonie Katastrophenhilfe is still facing major challenges. The Corona outbreak dramatically demonstrated just how closely the fates of people in all parts of the world are interrelated. The future challenges can only be surmounted when we address them together.



▲ Currently the world's largest humanitarian crisis: the conflict in Yemen. Since it started in 2015, it has plunged the country and its people into a state of immeasurable suffering and hardship. Diakonie Katastrophenhilfe distributes such items as water filters, jerrycans, soap and detergent.

## CONFLICT AND FLIGHT

But, despite all this, the greatest catastrophe for millions of people is not the pandemic, but war. The number of conflicts of warlike proportions increased in 2020. After ten years of war, the situation of the people in Syria remains desperate. People are still dying. Millions have been displaced, while meeting the needs of the suffering people is becoming increasingly difficult. A second priority for Diakonie Katastrophenhilfe in the region is Yemen. After six years of war, 80 percent of the population are reliant on humanitarian aid for their survival. In South Sudan, too, over 700,000 people have been displaced, while conflicts continue to smoulder in many parts of the country. The plague of desert locusts that have infested agricultural land in the south-east of the country alongside the Covid-19 pandemic are making the population's desperate situation even worse. One other trouble spot is the Tigray region in northern Ethiopia. At the beginning of November, the conflict between government troops and the Tigray People's Liberation Front escalated. Although the Ethiopian government declared the end of its military offensive at the end of November, the humanitarian situation remains catastrophic. In May 2021, the United Nations estimated that more than four million people were still dependent on humanitarian aid, while a further 60,000 people had fled to Sudan and neighbouring regions within Ethiopia. Diakonie Katastrophenhilfe is providing food for refugees in the Tigray/Afar border region and supporting their efforts to protect themselves against gender-specific violence.

## NATURAL DISASTERS

Natural disasters also brought havoc in 2020: wiping out livelihoods and causing the death of so many people. In the summer, huge swarms of locusts devastated the harvests in eastern Africa. In November, two tropical storms hit Central America. Hurricane Eta



▲ Several disasters have inflicted great suffering on the people of Kenya, Somalia, Ethiopia and South Sudan. Diakonie Katastrophenhilfe provides a range of support. Here, distributing water in a refugee camp in Somalia.

caused severe landslides and floods. In Guatemala alone, more than 150 people were killed or are still missing today. A further 93 people lost their lives in Honduras. Eta devastated farmland, destroying crops and harvests. Not long afterwards, Hurricane Iota made landfall in Nicaragua with winds of up to 165 kilometres per hour: 38,000 houses were destroyed or damaged; 21 people died while a further 160,000 people had to find temporary shelter. Diakonie Katastrophenhilfe, together with its long-term partners and the ACT Alliance church network, was able to help tens of thousands of people in the region.

## Digitalisation

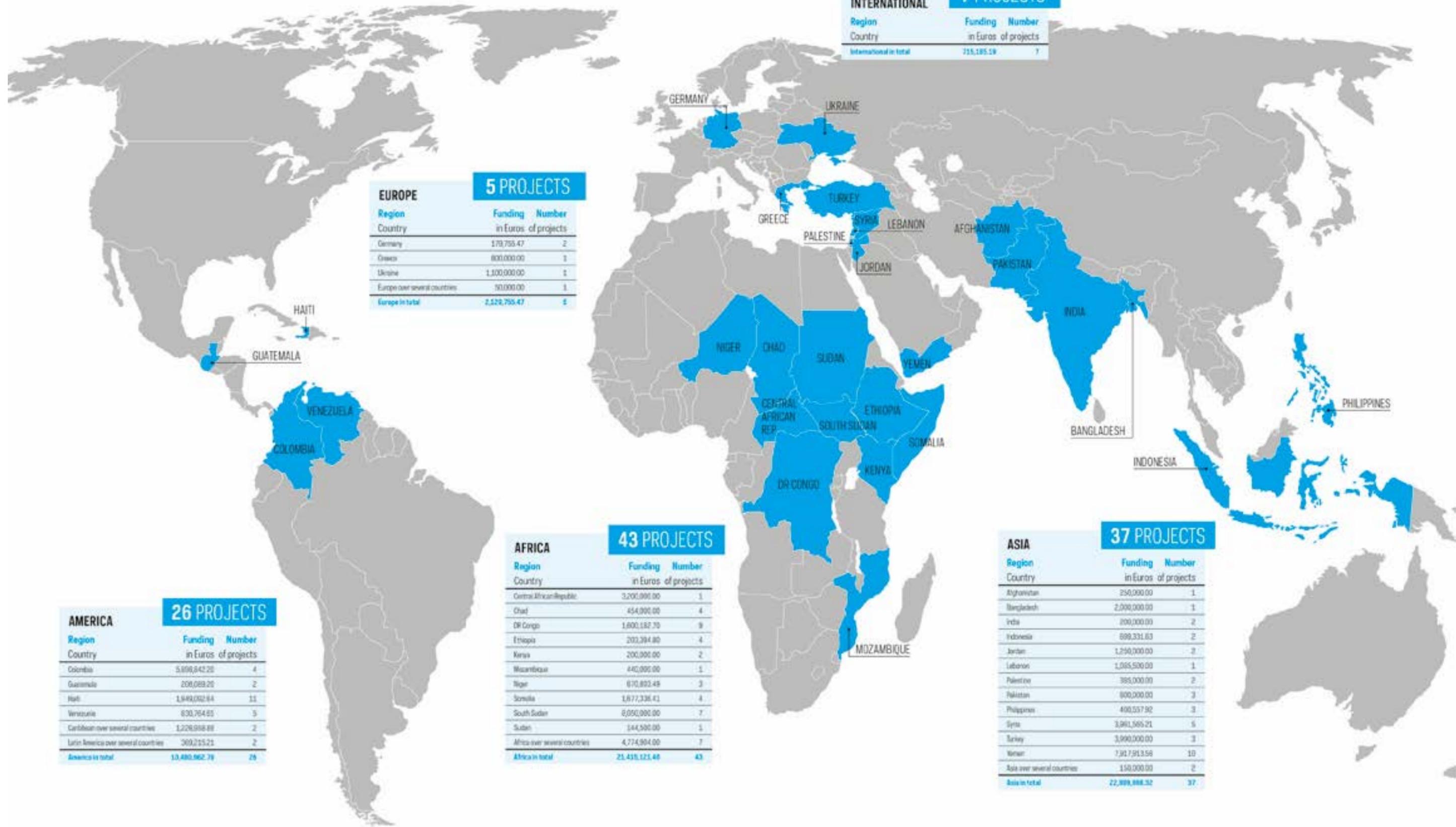
During the pandemic, the work of Diakonie Katastrophenhilfe experienced a digitalisation boost, something which will continue to play a key role in the future. There was a marked reduction in the number of field visits. Many conferences were organised and carried out online, while new digital

tools enabled staff to work together on application documents and strategic plans. In the future, too, some tasks will still only be able to be carried out on the ground. But the pandemic has demonstrated that a range of effective digital avenues can be identified and used.

## Strategy

While developing its strategy for the coming five years, in 2020 Diakonie Katastrophenhilfe analysed not only current trends and developments within the humanitarian sector but also its long years of experience to improve the effectiveness of its future measures. Together, Diakonie Katastrophenhilfe and its sister organisation, Brot für die Welt, breathed life into the "Triple Nexus" concept. In future, programme concepts are to be considered holistically: humanitarian aid, development co-operation and peacebuilding are regarded as three components of one whole. This enables the strengths of both agencies to be combined and put to effective use in new programme approaches.

# Humanitarian assistance in figures



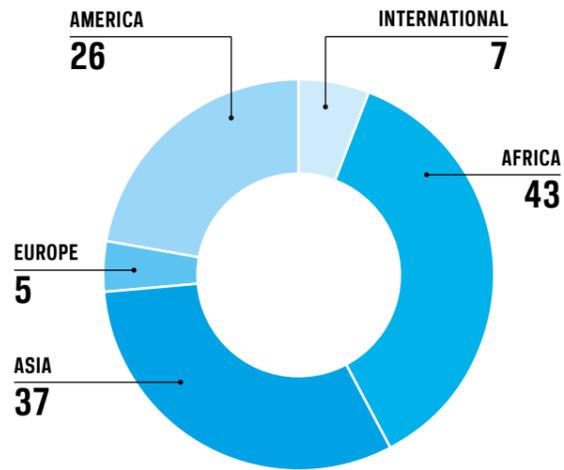
Initial and follow-up approvals projects and accompanying measures worldwide in 2020

# How are we financed?

## FINANCES 2020 ++ Facts and figures at a glance

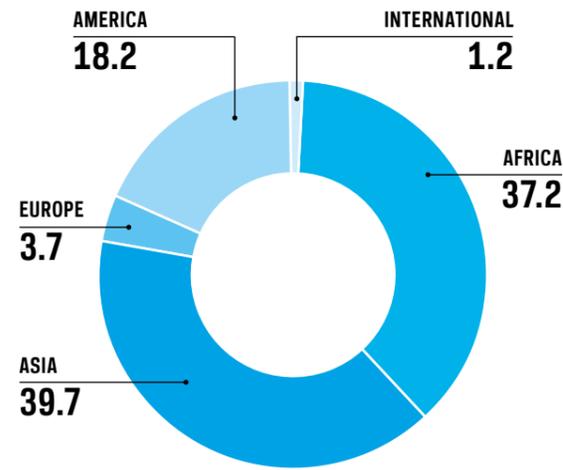
### Projects

NUMBER OF PROJECTS PER CONTINENT  
(118 PROJECTS IN TOTAL)



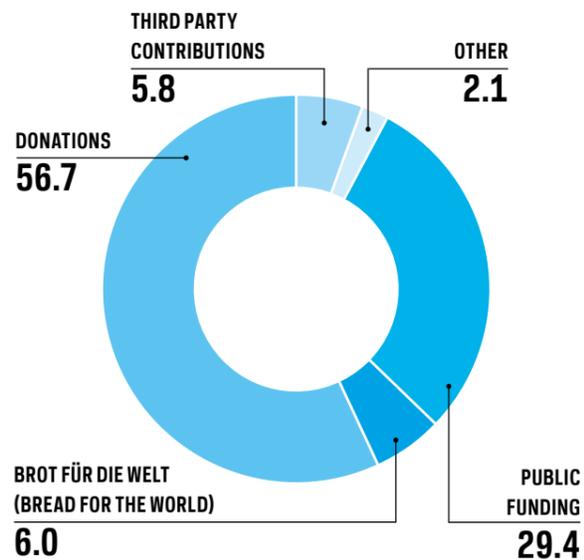
### Project Funding

APPROVED FUNDS ACCORDING TO REGION  
IN PERCENT (57.7 MILLION EUROS IN TOTAL)



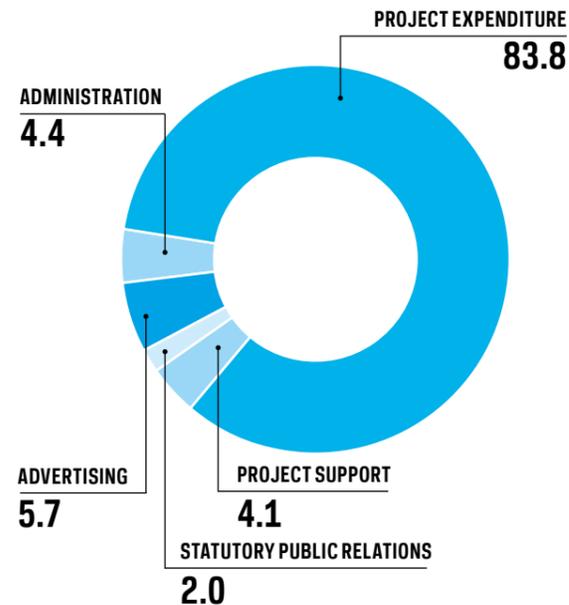
### Income

ACCORDING TO SOURCE OF FUNDS IN PERCENT  
(50.4 MILLION EUROS IN TOTAL)



### Expenditure

EXPENDITURE ACCORDING TO TYPE  
OF EXPENDITURE IN PERCENT  
(44.7 MILLION EUROS IN TOTAL)



Initial and follow-up approvals, projects and accompanying measures worldwide in 2020

### Notes on income and its sources

The annual accounts of Diakonie Katastrophenhilfe are extracted from the audited annual statement of the Evangelisches Werk für Diakonie und Entwicklung e. V. (Protestant Agency for Diakonie and Development) and the Evangelischen Zentralstelle für Entwicklungshilfe e. V. (Protestant Central Office for Development Assistance).

#### Total income

Total income in the year 2020 amounted to 50.4 million euros - an increase of 1.4 million euros (or 2.8 percent) compared to the previous year. This overall increase is the result of a significant growth in donations (4.6 million euros), alongside a fall in public funding and other contributions (1.5 million euros and 0.3 million euros) and in the net financial result (1.0 million euros). There were contrasting trends in income from public funding: a reduction in funding from the German Foreign Office (AA) (-2.2 million euros) and from the UN (-1.0 million euros) were partially offset by an increase in funding from the EU (DG ECHO - Directorate General for European Civil Protection and Humanitarian Aid Operations) (+1.6 million euros) and the Federal Ministry for Economic Cooperation and Development (BMZ) (+0.1 million euros).

The money transferred by the BMZ comprised the following: 2.9 million euros from its budget for crisis management and reconstruction, infrastructure (transitional development assistance - formerly known as development related structural and transitional assistance), 1.9 million euros from the BMZ budget for church-based projects and 1.7 million euros from the BMZ special initiatives, "A world without hunger" and "Tackling the root causes of displacement".

Compared to the previous year, the net financial result fell by 1.0 million euros.

#### Donations

Compared to 2019, there was a substantial increase in donations received in

2020. Altogether in the reporting year, donations received amounted to around 28.6 million euros, considerably more than in the previous year (23.9 million euros). Earmarked donations remained practically unchanged from the previous year, whereas non-earmarked donations increased significantly by around 4.4 million euros. Earmarked donations were received primarily for humanitarian crises in the Middle East, especially in Yemen, Syria and the neighbouring countries as well as for countries that were especially badly affected by the Covid-19 pandemic. Donations were also received for the victims of the hurricanes in Central America (1 million euros) and for refugee support (0.6 million euros). In 2020, donations for current disasters fell substantially by around 3.1 million euros (or 38.2%) from the 2019 level. This can primarily be attributed to the high level of donations received following the hurricanes that hit Mozambique and other neighbouring countries in March 2019. Donations were once again disappointingly low for forgotten crises and protracted conflicts including those in the Democratic Republic of Congo, Somalia, South Sudan, Chad and Haiti.

#### Brot für die Welt Emergency Fund

To enable it to respond immediately to forgotten disasters and reconstruction projects, Diakonie Katastrophenhilfe receives donations funding from its sister organisation, Brot für die Welt - the same amount in 2020 as in 2019.

#### Interest

Income from interest comes about because donations are allocated in instalments to project partners in accordance with project progress. Until this funding is disbursed, the approved project related funding is invested in secure investments in accordance with strict internal guidelines. The resulting income from interest as well as from capital gains and share price gains is ring-fenced and contributes to covering costs for project support, advertising and ad-

ministration.

Compared to 2019, the net financial result in 2020 was substantially lower, primarily due to significantly increased write-offs on securities. Net income from interest increased by around 300,000 euros.

#### Public funding and third-party contributions

In 2020, Diakonie Katastrophenhilfe received subsidies amounting to 30.0 million euros from the German Government and the European Union (EU) for publicly funded projects - an increase of 12.3 million euros (or 69.6 percent) from the previous year (17.7 million euros). Funding from the German Foreign Office (AA) increased substantially by 3.7 million euros to 8.6 million euros (4.9 million euros in 2019). The volume of funding from the BMZ nearly doubled, from 8.5 million euros in 2019 to 16.2 million euros in 2020. There was also a welcome increase again in funding from the EU (ECHO), from 3.2 to 4.4 million euros (+37.5%). We received no funding in 2020 from the United Nations.

The priorities of funding from the AA and BMZ for Diakonie Katastrophenhilfe projects in 2020 were as follows:

- 5.8 million euros for projects in Yemen (no funding in 2019) - 1.8 million euros from the AA and 4.0 million euros from the BMZ;
- 4.0 million euros from the AA for projects in South Sudan and 2.0 million euros from the BMZ. We also received 3.2 million euros from the BMZ for projects in the Central African Republic and 1.0 million euros for projects in Somalia;
- Ukraine (0.8 million euros), Bangladesh (1.8 million euros), Palestine (0.3 million euros);
- the BMZ provided 4.7 million euros for projects in Venezuela and the Colombian region bordering Venezuela and 1.0 million euros for projects in Haiti.

# Annual accounts

## ANNUAL ACCOUNTS 2020

	2020		2019	
	in euros	in %	in euros	in %
<b>Balance of funds at 01.01.</b>	<b>62,657,299.99</b>		<b>60,780,646.38</b>	
plus receivables from donors at 01.01.	9,889,040.55		10,464,495.57	
<b>Total available funds at 01.01.</b>	<b>72,546,340.54</b>		<b>71,245,141.95</b>	
<b>Donations</b>	<b>28,560,634.10</b>	<b>56.7</b>	<b>23,937,183.31</b>	<b>48.8</b>
<b>Fines</b>	<b>0.00</b>	<b>0.0</b>	<b>0.00</b>	<b>0.0</b>
<b>Legacies</b>	<b>222,341.61</b>	<b>0.4</b>	<b>56,597.82</b>	<b>0.1</b>
<b>Brot für die Welt Emergency Fund</b>	<b>3,000,000.00</b>	<b>6.0</b>	<b>3,000,000.00</b>	<b>6.1</b>
<b>Income from investments</b>	<b>531,403.88</b>	<b>1.1</b>	<b>1,534,418.72</b>	<b>3.1</b>
of which, financial income	1,742,192.03		1,931,251.48	
of which, financial expenses	1,210,788.15		396,832.76	
<b>Public Funding</b>	<b>14,795,176.70</b>	<b>5.8</b>	<b>16,315,723.02</b>	<b>6.5</b>
Federal Ministry for Economic Co-operation and Development (BMZ)/ emergency and refugee relief	945,623.66		6,37,103.75	
Federal Foreign Office (AA)/humanitarian aid	4,754,808.47		6,961,890.41	
EU Civil Protection and Humanitarian Aid Operations (ECHO)	3,520,000.00		1,930,000.00	
United Nations (UN)	0.00		1,048,728.86	
Miscellaneous	0.00		0.00	
<b>Third-party contributions</b>	<b>2,918,471.21</b>	<b>6.5</b>	<b>2,731,574.42</b>	<b>5.7</b>
Brot für die Welt project co-operation	351,349.08		351,349.08	
German Caritas Association	250,000.00		35,000.00	
ACT Alliance	35,213.51		408,492.43	
Diakonie Austria	491,170.00		102,000.00	
Other third-party contributions	1,196,464.04		2,293,641.10	
<b>Other income</b>	<b>372,485.11</b>	<b>0.7</b>	<b>1,003,122.35</b>	<b>2.0</b>
<b>Total income</b>	<b>50,400,512.61</b>	<b>100.0</b>	<b>49,037,527.83</b>	<b>100.0</b>
<b>Expenditure</b>				
<b>Project expenditure</b>	<b>37,462,907.49</b>	<b>83.8</b>	<b>40,689,922.86</b>	<b>86.3</b>
<b>Human rights emergency relief projects</b>	<b>0.00</b>	<b>0.0</b>	<b>0.00</b>	<b>0.0</b>
<b>Project support</b>	<b>1,836,168.82</b>	<b>4.1</b>	<b>1,482,511.66</b>	<b>3.1</b>
<b>Statutory public relations</b>	<b>872,505.86</b>	<b>2.0</b>	<b>1,056,723.71</b>	<b>2.2</b>
<b>Advertising</b>	<b>2,544,509.43</b>	<b>5.7</b>	<b>2,062,935.47</b>	<b>4.4</b>
<b>Administration</b>	<b>1,988,725.72</b>	<b>4.4</b>	<b>1,868,780.52</b>	<b>4.0</b>
<b>Total expenditure</b>	<b>44,704,817.32</b>	<b>100.0</b>	<b>47,160,874.22</b>	<b>100.0</b>
<b>Balance at 31.12</b>	<b>68,352,995.28</b>		<b>62,657,299.99</b>	
plus receivables from donors at 31.12.	15,436,136.82		9,889,040.55	
<b>Total available funds at 31.12.</b>	<b>83,789,132.10</b>		<b>72,546,340.54</b>	
<b>thereof approved project funds</b>	<b>52,759,462.45</b>		<b>33,238,266.83</b>	
<b>thereof free reserves</b>	<b>4,420,483.68</b>		<b>4,420,483.68</b>	
<b>thereof approved earmarked project fund reserves</b>	<b>0.00</b>		<b>0.00</b>	
<b>thereof approved free project fund reserves</b>	<b>3,612,853.30</b>		<b>3,612,853.30</b>	
<b>available for future approval</b>	<b>22,996,332.67</b>		<b>31,274,736.73</b>	

From DG ECHO we received funding amounting to 3.6 million euros (2.1 million euros in 2019) for a project for Syrian refugees in Turkey, and 0.8 million euros for a project to ease the impact of the crisis in Venezuela (1.1 million euros in 2019). With the help of funding from the German Government and the EU, Diakonie Katastrophenhilfe was able to support important projects in Africa, Asia and Latin America, for which insufficient earmarked or non-earmarked donations were available.

### Other third-party contributions

From the international network of protestant aid agencies Action by Churches Together (ACT Alliance) we received 35,000 euros in funding for two projects in Somalia and Venezuela (0.4 million euros in 2019). We also received 0.9 million euros from our sister organisation, Brot für die Welt, which helped fund projects in Mozambique (Hurricane Idai), Lebanon (explosion in Beirut) and for flood victims following the Tsunami in Indonesia. Within the scope of our long, successful partnership, Caritas international provided 0.3 million euros to support a project in Yemen. From our sister organisation, Diakonie Katastrophenhilfe ACT Austria, we received almost 0.5 million euros, a substantial increase from the 0.1 million euros received in 2019. In 2020, these funds came from the Neighbours in Need Foundation (0.3 million euros) for projects in Syria and Lebanon and from donations for other projects in Lebanon (explosion in Beirut harbour), Yemen, Somalia, Syria, Turkey and the Philippines. The Norwegian Refugee Council (NRC) provided 0.6 million euros for projects in Colombia, while two of our ACT Alliance partners, Norwegian Church Aid (NCA) and the Church of Sweden, provided 136,000 and 372,000 euros respectively for projects related to the refugee crisis in Venezuela. We were also delighted to receive the numerous contributions from the regional churches and diaconal agencies amounting to 226,000 euros (210,000 in 2019) for projects in Iraq, for victims of the Corona pandemic in India and Syria and for victims of the devastating explosion in Beirut.

### Miscellaneous income

Miscellaneous income fell significantly in comparison with 2019, which had benefited from a substantial tax refund. Miscellaneous income in 2020 came primarily from merchandising sales and a reimbursement of personnel costs.

### Notes on expenditure and its allocation

#### Total expenditure

In 2020, the overall expenditure of Diakonie Katastrophenhilfe, amounting to approximately 44.7 million euros, was slightly lower than in 2019 (47.2 million euros). This decrease was the result of a reduction in project expenditure (37.5 million euros), which was 3.2 million euros less than in 2019 (40.7 million euros). This was mainly due to a slight decrease in allocation from public funding. Statutory expenditure on humanitarian aid projects, project support and statutory public relations in 2020 amounted to almost 40.2 million euros (43.2 million euros in 2019) and, thus, 89.9 percent of total expenditure (91.7 percent in 2019).

#### Project expenditure

The biggest recipients of the total expenditure on projects in 2020 - almost 37.5 million euros - were South Sudan (5.2 million euros), Turkey (projects for Syrian refugees: 4.1 million euros), Palestine (3.4 million euros), Yemen (2.7 million euros), West Africa (Chad, Niger, Central African Republic: 1.9 million euros), the DR Congo and Somalia (1.6 million euros respectively), Syria (1.4 million euros), Colombia and Venezuela (particularly for the refugee crisis in Venezuela: 1.9 million euros), Haiti (1.0 million euros), and Iraq (0.8 million euros). Project expenditure in these countries and regions accounted for around 70 percent of overall project expenditure.

#### Project support

Alongside personnel and administration costs, project support includes the cost of 'upstream' and 'downstream' project activities as well as the selection of suitable project partners. It also includes expenditure on controlling

and revision as well as on impact monitoring and evaluation. Compared to 2019, expenditure on project support rose by around 0.4 million euros or 24 percent. In particular, there was a significant rise in personnel costs. The substantial growth in the number of projects and the significant increase in public funding meant that additional posts for project workers in the regional areas of Middle East (Syria and Yemen) and Latin America (Colombia and Venezuela) had to be created. However, miscellaneous operational costs fell significantly as a result of the broad restriction on field visits.

### Statutory public relations

Expenditure on campaigns, education and awareness-raising activities amounting to 0.9 million euros in 2020 (1.1 million euros in 2019) made a significant contribution to raising public awareness for humanitarian aid concerns. It encompasses public relations, educational work and lobbying. Major areas of expenditure in 2020 were press and media work, the production of brochures and the provision of support for the public relations work of the diaconal agencies and regional churches.

### Advertising and administration

Compared to 2019, there was an increase of around 0.5 million euros or 23.3 percent in expenditure on advertising in 2020. The major areas of expenditure were donor mailings as well as telephone and online marketing. The increase in costs was primarily a result of the expansion of telephone marketing in the attempt to increase long-term donations, increased expenditure on letters of thanks issued in response to the increase in donations received and additional mailings related to the Corona pandemic.

Compared to 2019, administration costs increased slightly from 1.9 to almost 2.0 million euros (+6.4 percent). The main reason for this change was an increase of around 0.3 million euros in other operational costs. This was primarily the result of the investment in new donor-management-software.

## Notes on the types of expenditure

### Personnel costs

There was a minimal change in personnel costs in 2020. On the one hand, the increase in wage tariffs of around 1 percent on the 1st of March 2020 played a contributory role. Higher costs resulting from the creation of additional posts for project support were partially offset by a reduction in provisions for overtime and residual leave as well as reduced personnel costs in the areas of public relations, advertising and administration, since a number of posts remained unfilled.

### Other operational costs

The increase in these costs was primarily the result of the reclassification of the costs for public relations' mailings and campaigns. Formerly classified as material costs, they are now included among other operational costs.

### Write offs

There was little change in write-offs, apart from a slight increase in the write-offs in the area of project support, resulting from the additional programming of project management software.

### Taxes

Tax payments primarily concern the advance payment of corporation and commercial taxes related to merchandising sale. This aspect of our work is not tax-exempt. The reduction is a consequence of the higher level of corporation and commercial tax payments the previous year.

### Interest expenses

Interest expenses relating to the bank loan required to finance our head office in Berlin has changed only minimally. Compared to the previous year, the expenditure on advertising and ad-

ministration in 2020 as a percentage of total expenditure rose from 8.4 percent to 10.1 percent. This rise is primarily a consequence of increased costs related to donor acquisition. In absolute terms, these costs increased from 3.9 million euros in 2019 to 4.5 million euros in 2020. As a proportion of the total volume of expenditure, this level of expenditure on advertising and administration is categorised as reasonable according to the criteria of the German Central Institute for Social Issues (DZI).

The auditor's certificate for the annual financial statements of the legal entities, the EWDE and EZE, as well as the auditors' certificate for the annual financial statement will, after completion of the audit, be available on our website: [www.diakonie-katastrophenhilfe.de/ueber-uns/jahresbericht](http://www.diakonie-katastrophenhilfe.de/ueber-uns/jahresbericht)

# How do we help?

## ACTIVE IN CRISIS SITUATIONS + + Our principles

For 67 years now, Diakonie Katastrophenhilfe has been providing humanitarian aid, where it is needed most throughout the world. We support people, who have become victims of natural disasters, war and forced displacement and who are unable to deal with their predicament without external assistance. We provide this assistance irrespective of religion, skin colour or nationality, and do so in a quick, non-bureaucratic, reliable, effective and transparent manner.

Whether in response to earthquakes, storms, drought, floods, wars or conflicts - since 1954, Diakonie Katastrophenhilfe has been active throughout the world, but also, in particular, in response to the "forgotten crises" that receive little media or public attention. The primary focus of our work is on those, who are weakest and most vulnerable: refugees, children, women, single parents, the elderly, the sick and people with disabilities. Our assistance is unconditional. We work together with the people in need and our partner organisations - on equal terms, not from a position of superiority. These partners are experienced local organisations, firmly rooted in their own society. They speak the language, know the culture and are familiar with the economic, political and social contexts. This ensures that Diakonie Katastrophenhilfe is already there, on the ground, when help is urgently needed and remains as long as its presence is required. We implement some projects in co-operation with other state or church-based institutions or within alliances. This also enables us to provide support in countries, where we do not have any partner organisations or our own project offices.

Our support is targeted exclusively to meet the needs of the people affected. Respecting human dignity is our overriding principle and, in conflict regions, we maintain strict neutrality. Our support is provided in a way that promotes reconciliation.



▲ Information campaign in the Baitu refugee camp in Ituri Province, Democratic Republic of the Congo.

Diakonie Katastrophenhilfe is the humanitarian aid agency of the Protestant Churches in Germany and, together with Brot für die Welt, is part of the Evangelisches Werk für Diakonie und Entwicklung e. V. (Protestant Agency for Diakonie and Development). This close co-operation guarantees the transition from helping those in acute need to subsequent long-term development: Diakonie Katastrophenhilfe provides the immediate emergency relief, while Brot für die Welt provides assistance for sustainable development. We help people caught up in crisis situations by providing what they need: food, clean drinking water, blankets, tents, clothing, building material and medicine. We usually purchase relief items locally, thus saving time and transport costs and boosting the local economy. As well as emergency relief, we are also involved in reconstruction and disaster risk reduction. Our humanitarian engagement is rooted in the Christian commandment to love one's neighbour as oneself, and adheres to the international principles of humanitarian aid.

The guiding principles of our work are set out in the "Common Statement by Diakonie Katastrophenhilfe and Caritas International" and in the "Code of Conduct of the International Red Cross and Red Crescent Movement and NGOs in Disaster Relief".

### Our principles

1. The humanitarian mandate has priority.
2. Humanitarian aid is provided irrespective of the skin colour, religious affiliation or nationality of the recipient and with no exclusion whatsoever.
3. Humanitarian aid is not used to promote any specific political or religious standpoint.
4. We ensure that we are not instrumentalised for the foreign policy of governments.
5. We respect culture and customs.
6. We attempt to build disaster response on local capacities.
7. We ensure the participation of programme beneficiaries in the implementation of support measures.
8. Our emergency relief seeks to reduce future disaster vulnerability and fulfil basic needs.
9. We are equally accountable to the beneficiaries of our assistance and to the providers of our relief resources.
10. In our information, public relations and advertising activities, we depict disaster victims as partners with human dignity and not as objects of sympathy.

### BREAKDOWN OF AVAILABLE FUNDS ACCORDING TO LEGAL ENTITY

	Donations Organisation Diakonie Katastrophenhilfe (incl. EZE)	Protestant Agency for Diakonie and Development e. V. (EWDE)*	Protestant Association for Co-operation in Development e. V. (EZE)*
<b>Total available funds at 31.12.2020</b>	<b>83,789,132.10</b>	<b>70,081,850.56</b>	<b>13,707,281.54</b>
approved project funds	52,759,462.45	39,052,180.91	13,707,281.54
free reserves	4,420,483.68	4,420,483.68	0.00
earmarked project fund reserves	0.00	0.00	0.00
free project fund reserves	3,612,853.30	3,612,853.30	0.00
available for future approval	22,996,332.67	22,996,332.67	0.00
<b>Total available funds at 31.12.2019</b>	<b>72,546,340.54</b>	<b>63,868,530.77</b>	<b>8,677,809.77</b>
approved project funds	33,238,266.83	24,560,457.06	8,677,809.77
free reserves	4,420,483.68	4,420,483.68	0.00
earmarked project fund reserves	0.00	0.00	0.00
free project fund reserves	3,612,853.30	3,612,853.30	0.00
available for future approval	31,274,736.73	31,274,736.73	0.00

\*Only the figures from the donations organisation Diakonie Katastrophenhilfe from the overall financial statement of the respective legal entity are shown here

### BREAKDOWN OF RECEIVABLES FROM PROJECT FUNDING SOURCES IN EUROS

	31.12.2020	31.12.2019
State funding	13,707,281.54	8,677,809.77
Church funding	1,728,855.28	1,211,230.78
<b>Total receivables from project funding sources</b>	<b>15,436,136.82</b>	<b>9,889,040.55</b>

# Who supports us?

## EFFECTIVE NETWORKING + + Our partners and supporters

Diakonie Katastrophenhilfe has a comprehensive network of national and international partners. As part of diverse alliances and together with numerous institutions, we co-ordinate our work, give a voice to people in crisis situations and campaign for humanitarian issues at political and church level.

Member of  
**actalliance**

### International Partners

The ACT Alliance, with 135 members, is one of the world's largest church-based networks for humanitarian assistance and development. Many of our local partner organisations are also members of ACT. Director Martin Kessler is a member of the administrative board. ACT has around 30,000 staff members and volunteers working in over 120 countries. Its aim is to improve the co-ordination of the churches' global humanitarian aid and, through compliance with shared quality standards, make it even more effective.

Diakonie Katastrophenhilfe also works in close co-operation with the Catholic humanitarian organisation Caritas international and with Diakonie Katastrophenhilfe Austria and the Diakonia in Slovakia, the Czech Republic and Poland as well as with AIDRom in Romania.



### Public funding

In addition to donations and church collections, Diakonie Katastrophenhilfe also receives public funding, espe-

cially for "forgotten crises". The German Foreign Office (AA) subsidises emergency relief projects in response to natural disasters, in conflict regions and for disaster risk reduction. We are a member of the Humanitarian Aid Co-ordinating Committee of the AA. The German Federal Ministry for Economic Co-operation and Development (BMZ) supports projects promoting developmental and structural transitional assistance. We also apply for funding for humanitarian aid projects from the European Union's Directorate General for Civil Protection and Humanitarian Aid Operations (ECHO).



### Associations and alliances

VOICE: 88 European NGOs are members of Voluntary Organisations in Co-operation in Emergencies (VOICE), which engages in dialogue with the EU on issues relating to emergency relief, disaster risk reduction and the principles of humanitarian aid.

The Aktionsbündnis Katastrophenhilfe (Action Alliance for Disaster Aid) is an alliance of the humanitarian organisations Caritas International, the German Red Cross, Unicef Deutschland and Diakonie Katastrophenhilfe. In the event of major disasters, they make joint appeals for donations on the TV channel ZDF. Donations raised are distributed equally among the participating organisations. In 2020, 964,289.19 euros was passed on in this way from the Action Alliance to Diakonie Katastrophenhilfe.

The Centre for Humanitarian Action (CHA): Diakonie Katastrophenhilfe is one of three constituent members of the first German think tank for humanitarian aid. It focuses on inde-

pendent analysis, critical discussion and raising the public's awareness of issues relating to humanitarian aid. VENRO (Association of German Development NGOs) is an alliance of 140 German private and church-based agencies involved in development co-operation. Its aim is to raise awareness for their joint goals among the general public and politicians. Charter4Change: as local as possible - this is the goal of the initiative, to which 38 humanitarian aid organisations have now signed up. It seeks to empower local actors, eliminate obstacles that hamper equal participation in the humanitarian system and ensure that local civil society partners acquire better, direct access to available resources - not only as part of project implementation but also for their own institutional capacity building.



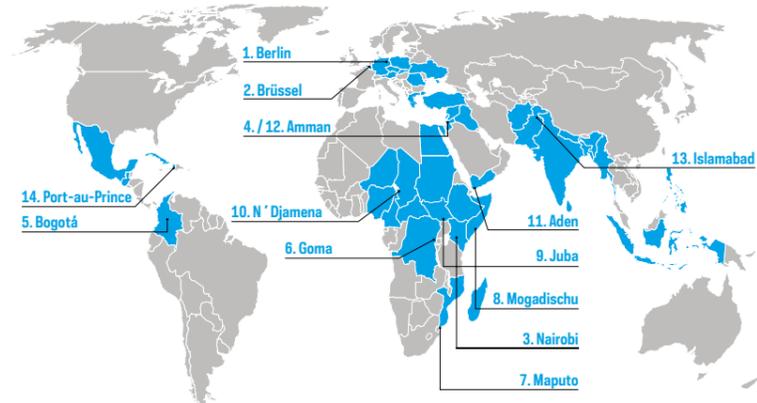
European Union  
Civil Protection and  
Humanitarian Aid

### Donors

Donations are the principal source of financing for Diakonie Katastrophenhilfe. They enable us to provide quick, immediate humanitarian aid in the event of disaster. Through donations that are not earmarked, we can provide support, where it is needed most. The Protestant regional / free churches and the diaconal institutions in Germany are key partners: they support and raise awareness of our work, especially within the scope of our campaigns - e.g. during Passion week - or with regard to forgotten crises.

# Where are we based?

## WELL-POSITIONED THROUGHOUT THE WORLD



### Berlin

Diakonie Katastrophenhilfe has its head office in Berlin. In 2020, it had 37 staff members (in terms of full-time positions). Staff remuneration was as follows: heads of section - between 5,524 and 6,821 euros; officers - between 4,757 and 5,279 euros; project workers - between 3,856 and 5,020 euros; assistants - between 3,232 and 4,244 euros (gross monthly salaries, excluding employer's statutory contributions and pension payments). On the grounds of data protection, the Director's remuneration is not made public.

A management team of three, comprising the Director, the head of department for programmes and the head of department for finances, administration and controlling co-ordinates the work of Diakonie Katastrophenhilfe. The programme department is subdivided into three regions: Africa, Asia/Europe, Latin America/Caribbean. Its staff co-ordinates the projects from the application phase to evaluation, submit applications for third-party funding and support local partners' planning and implementation. The department for finances, administration and controlling administers the finances of Diakonie Katastrophenhilfe and deals especially with budget control, tax matters, review of third-party funding, controlling and reporting. Working areas such as communications, fundraising, legal affairs, ad-

ministration, human resources and finance administration are the responsibility of specialist departments within the Protestant Agency for Diakonie and Development. A proportion of the costs for human resources and materials is borne by Diakonie Katastrophenhilfe and accounted for in our annual financial statement.

### Overseas offices

Diakonie Katastrophenhilfe implements its projects in co-operation with experienced, local partner organisations and members of the ACT Alliance network. Three regional offices in Africa, Asia and Latin America support the strategic work and partner structures in the regions. They know the languages and culture and are familiar with the economic, political and social contexts in the countries within the region. We also maintain nine temporary project offices, set up in response to disasters and or protracted crises and conflicts. These offices are in: the Democratic Republic of Congo, Mozambique, Somalia, South Sudan, Chad, Yemen, Syria, Pakistan and Haiti. Altogether, on 31st December 2020, our 11 overseas offices employed 80 local staff and 12 others posted from Germany. A member of staff in Brussels represents our concerns at EU level and supports our efforts to secure EU funding. In 2020, nine temporary consultants were working on our behalf overseas.

**1. Headquarters in Berlin**  
Head of department: Martin Kessler,  
37 staff members

**2. EU office in Brussels**  
Representative: Michael Hansmann,  
1 member of staff

**3. Regional office in Africa / Kenya, Nairobi**  
Head of office: Katrin Jullien, 12 staff members

**4. Regional office in Asia / Jordan, Amman**  
Head of office: Rita Szekely, 14 staff members

**5. Regional office in Latin America / Colombia, Bogotá**  
Head of office: Marino Jansen, 12 staff members

**6. Project office in DR Congo, Goma**  
Head of office: Guido Krauß (until 30.06.2020),  
Angélique Michon (from 01.07.2020), 11 staff members

**7. Project office in Mozambique, Maputo**  
Head of office: Mathew Masinde, 1 staff member

**8. Project office in Somalia, Mogadishu / Nairobi**  
Head of office: Jürgen Feldmann, 11 staff members

**9. Project office in South Sudan, Juba**  
Head of office: Bernd Serway, 4 staff members

**10. Project office in Chad, N'Djamena**  
Head of office: Christelle Perraud, 6 staff members

**11. Project office in Yemen, Aden**  
Head of office: Loek Peeters, 8 staff members

**12. Project office Syria / Amman, Jordan**  
Head of office: Vera Voss (until 31.07.2020),  
Mar Cabecerans (from 19.10.2020), 1 staff member

**13. Project office in Pakistan, Islamabad**  
Head of office: Imran Masih, 3 staff members

**14. Project office in Haiti, Port-au-Prince**  
Head of office: Charlotte Green, 9 staff members

### Risk management

We support our project partners and local staff through capacity building and training not only dealing with general issues relating to finance management and the financial administration of projects, but also exploring the guidelines of national and international donors. All aspects of this work are analysed and published in auditor's reports. In response to security risks, especially in conflict regions, we provide a range of staff training. We continuously analyse the up-to-date security situation throughout the world and specify rules of conduct and/or mandatory reporting procedures. In addition, HSS plans (Health, Safety and Security) are now available in all offices. A specialist in Berlin deals exclusively with security issues.

# Who bears responsibility for our work?

## EXECUTIVE BOARD AND COMMITTEES

Diakonie Katastrophenhilfe is the humanitarian aid agency of the Protestant Regional and Free Churches in Germany and is part of the Evangelisches Werk für Diakonie und Entwicklung e. V. (Protestant Agency for Diakonie and Development). Its current president is Rev. Dr Dagmar Pruin, who took over from Rev. Professor Dr h. c. Cornelia Füllkrug-Weitzel on 1st March 2021. The Protestant Agency for Diakonie and Development is headed by a remunerated Executive Board. Its members are appointed for a six-year term by the supervisory board. The current members are Rev. Dr Dagmar Pruin (Chairperson; President of Brot für die Welt and Diakonie Katastrophenhilfe), Reverend Ulrich Lilie (Deputy Chairperson; President of Diakonie Deutschland), Maria Loheide (Social Policy, Diakonie Deutschland) and Dr Jörg Kruttschnitt (Finances, Human Resources and Legal Affairs). In 2020, Rev. Ulrich Lilie received

131,308.37 euros (plus 80,375.92 euros in pension contributions and allowances); Rev. Prof. Dr h. c. Cornelia Füllkrug-Weitzel 128,479.93 euros (plus 52,259.07 euros in pension contributions and allowances); Maria Loheide 127,194.85 euros (plus 7,092.20 euros in pension contributions and provident fund payments); and Dr Jörg Kruttschnitt 137,130.88 euros (plus 14,821.61 euros in assorted pension payments).

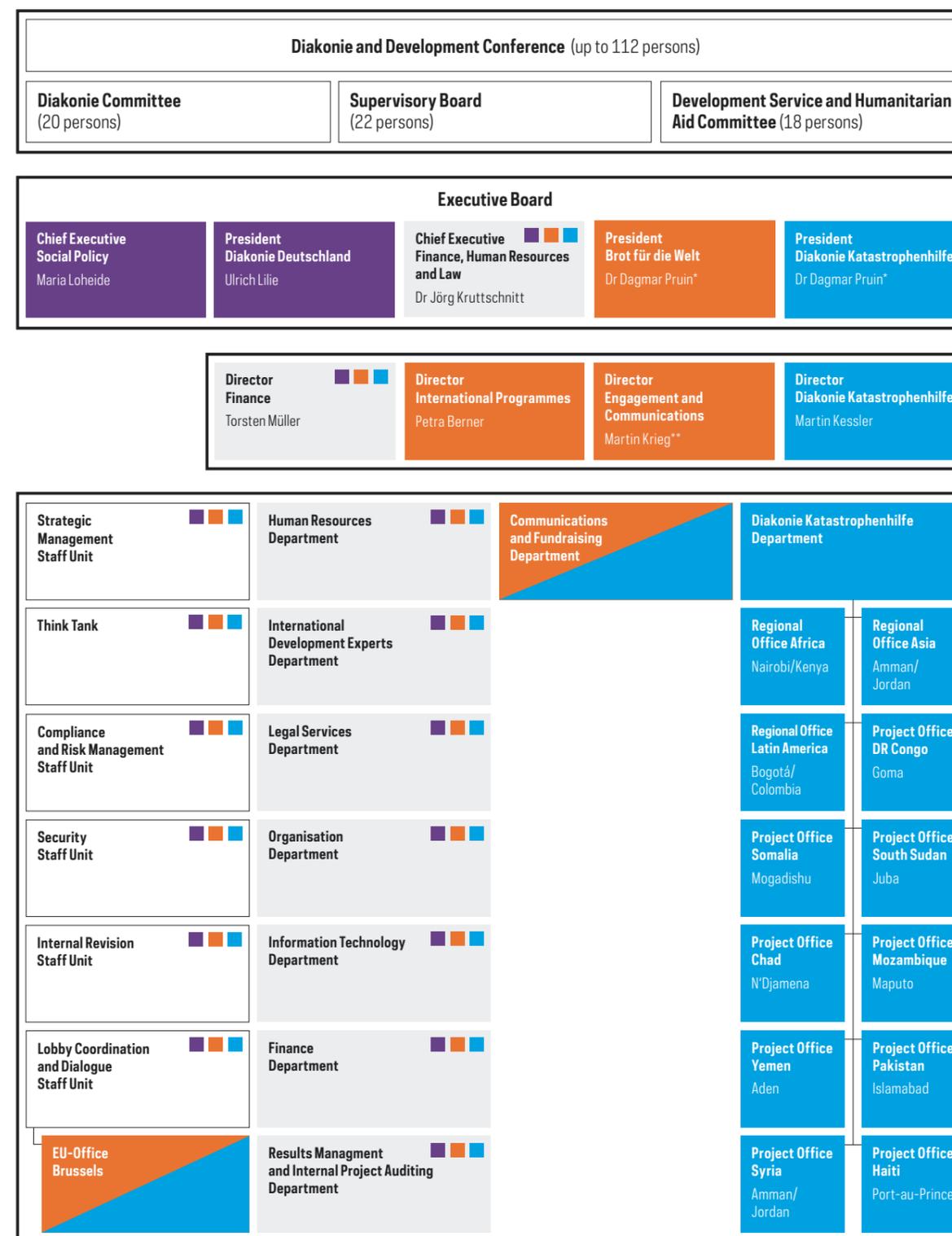
Three committees determine the work of Diakonie Katastrophenhilfe. Their members work on a voluntary basis, with no remuneration. The Diakonie and Development Conference is the supreme decision-making body of the Protestant Agency for Diakonie and Development. Its 112 members make decisions on the agency's fundamental policy issues. It approves the budget and annual accounts as well as discharging the Supervisory Board

and the Executive Board. Its chairperson is Angelika Weigt-Blätgen, Managing Director of the Evangelical Women's Association in Westphalia.

The 22 members of the Supervisory Board oversee the implementation of the decisions of the Diakonie and Development Conference, appoint the Executive Board members and oversee their work. Its chairperson is Dr Dr h. c. Markus Dröge, emeritus Bishop of the Evangelical Church in Berlin-Brandenburg-Silesian Oberlausitz. The 18 members of the Development Service and Humanitarian Aid Committee advise the management of Brot für die Welt on issues concerning development and funding policy, humanitarian aid, communications, fundraising and education. Its chairperson is Professor Dr Jochen Cornelius-Bundschuh, Bishop of the Evangelical Church in Baden.

# Organigramm

## Diakonie Katastrophenhilfe as part of the Evangelisches Werk für Diakonie und Entwicklung e. V.



\* until 28th of February 2021 Prof Dr hc Cornelia Füllkrug-Weitzel  
 \*\* until 30th of November 2020 Michael Stahl

### EXPENDITURE IN 2020 ACCORDING TO TYPE OF EXPENDITURE

Type of Expenditure	Project expenditure in euros	Project support in euros	Campaigns, education and awareness-raising in euros	Advertising and public relations in euros	Administration in euros	Total in euros
Project expenditure	361,921,705.39					361,921,705.39
Material expenditure	4.35	13.56	3,023.62	-5,867.61	48.32	-2,777.76
Human resources expenditure	481,181.53	1,573,311.27	542,904.39	332,854.71	793,025.87	3,723,277.77
Depreciation	7,878.86	51,156.34	17,575.28	10,538.37	228,558.11	315,706.96
Other operational costs	43,380.89	166,222.33	292,696.96	2,199,041.15	905,316.43	3,606,657.76
Interest	8,756.47	45,465.32	16,305.61	7,942.81	19,493.00	97,963.21
Taxes on income and revenue	0	0	0	0	42,283.99	42,283.99
<b>Total in euros</b>	<b>37,462,907.49</b>	<b>1,836,168.82</b>	<b>872,505.86</b>	<b>2,544,509.43</b>	<b>1,988,725.72</b>	<b>44,704,817.32</b>
<b>As a percentage of total expenditure</b>	<b>83.8</b>	<b>4.1</b>	<b>2.0</b>	<b>5.7</b>	<b>4.4</b>	<b>100.0</b>
Previous year's total in euros	40,689,922.86	1,482,511.66	1,056,723.71	2,062,935.47	1,868,780.52	47,160,874.22
As a percentage of total expenditure	86.3	3.1	2.2	4.4	4.0	100.0
Change from previous year in euros	-3,227,015.37	353,657.16	-184,217.85	481,573.96	119,945.20	-2,456,056.90
Percentage change from previous year	-7.9	23.9	-17.4	23.3	6.4	-5.2

# What are our plans?

## OUTLOOK: ISSUES AND CHALLENGES



The overwhelming challenge for the year 2021 is the global pandemic. This does not just concern the fight against the virus, in itself, which will have a decisive influence on our project approaches. The consequences of long months of lockdown and economic downturns are also affecting millions of people around the world. Covid-19 intensifies poverty - with wide-ranging and complex impacts on humanitarian aid. Many people lost their jobs when worldwide production had to shut down, companies went out of business and entire economic sectors, such as tourism, collapsed. It is to be feared that increasing numbers of people will be reliant on state and non-state assistance. While quarantine regulations, shortages in materials and closed borders severely hamper the provision of humanitarian aid.

The lives and livelihoods of so many people are also endangered by other natural disasters, including the plague of locusts in East Africa, Yemen and other countries. The swarms of insects wreak widespread damage, destroying entire harvests in a very short time. Millions of people lack the food they

need to survive. Droughts and floods also mean that extreme hunger will be a key concern in our project work in 2021. Combating it is an important part of our long-term strategy. In many of our project countries, more and more people are starving. At the same time, though, international donors and institutions are failing to provide sufficient financial resources for humanitarian aid. Indeed, in relation to actual need, global relief is expected to decrease even further - depending on the speed, at which the economy is able to recover.

The consequences of unemployment and hunger, coupled with dissatisfaction with political decision-makers, is also fuelling violent conflicts and crises.

In November 2020, the situation in the Tigray region in northern Ethiopia escalated. Tensions sparked open warfare between the Ethiopian state army and the Tigray People's Liberation Front (TPLF). As we enter 2021 with no sign of hostilities ending, the humanitarian situation continues to deteriorate. The unresolved political situation in the lead up to the elections at the end of June have exacerbated tensions in the country.

The situation in Yemen also remains critical. The impacts of nearly six years of conflict, economic decline and institutional collapse have left 20 million people, or about 80 percent of the population, in need of humanitarian assistance and protection. In response to this enormous need, Diakonie Katastrophenhilfe will make aid measures for the population in Yemen its second working priority - alongside Syria - in the region.

In Latin America, our relief efforts will continue to focus on the humanitarian crisis in Venezuela and its impact on Colombia. The continuing economic crisis, combined with hyperinflation and massive reductions in basic services, has led to large sections of the population believing that leaving the country is the only way out. The measures taken by the Colombian government and other host countries to contain the Covid-19 pandemic have also meant that Venezuelan refugees are receiving inadequate care and are unable to earn any money.

In some regions of the world, ongoing conflict situations mean that access to the affected civilian populations will remain difficult or even deteriorate. We are also deeply concerned that Covid-19 is being used in some countries to justify the continuation of restricted access. Maintaining the support of our partner organisations remains our priority. We will carry on the fight to secure access to those affected. Since the start of the pandemic, our local partners have done an incredible job. And this is something we must continue to promote and sustain.

Martin Kessler  
Director  
Diakonie Katastrophenhilfe



▲ Maima, 10 years old, holds her little brother in her arms, while she waits for her mother to fetch water from a well in Darkale, Mandera in north-eastern Kenya.

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Caroline-Michaelis-Straße 1  
10115 Berlin  
Germany

contact@diakonie-katastrophenhilfe.de  
www.diakonie-katastrophenhilfe.de

**Editors**  
Stefan Libisch, Anne Dreyer  
(legally responsible for content)

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John McLaughlin

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Hermann Bredehorst (page 3, 18),  
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# Contacts

## HEADQUARTERS

Diakonie Katastrophenhilfe  
Caroline-Michaelis-Straße 1  
10115 Berlin  
Germany  
[contact@diakonie-katastrophenhilfe.de](mailto:contact@diakonie-katastrophenhilfe.de)

## REGIONAL OFFICE AFRICA

4<sup>th</sup> floor  
Bishop Magua Centre  
George Padmore Lane  
off Ngong Road  
Nairobi  
Kenya  
[contact.ken@diakonie-katastrophenhilfe.org](mailto:contact.ken@diakonie-katastrophenhilfe.org)

Postal Address:  
P.O. Box 76498-00508  
Nairobi  
Kenya

## REGIONAL OFFICE ASIA

9 Quais Bin Saadeh Street  
Floor 2  
Zahran  
Jabal Amman  
11183 Amman  
Jordan  
[contact.jor@diakonie-katastrophenhilfe.org](mailto:contact.jor@diakonie-katastrophenhilfe.org)

Postal Address:  
P.O. Box 831100  
Zahran  
Jabal Amman  
Jordan

## REGIONAL OFFICE LATIN AMERICA

Oficina Regional para América Latina  
Calle 31 # 6-42  
Oficina 401  
Edificio San Martín  
Bogotá  
Colombia  
[contacto.col@diakonie-katastrophenhilfe.org](mailto:contacto.col@diakonie-katastrophenhilfe.org)